

Kelly Doyle

Dear Bob Garcia;

Thank you for contacting me, Mr. Garcia! Blast Blenders has received your letter, your blender, and your very thoughtful gift. Customer service is extremely important to us, and we are proud of the warranty we provide with our blenders. However, because your Blast Blender was used for mixing paint, it is no longer covered by the warranty and we cannot repair your blender.

Your blender is not safe to mix food or drink in because of the possibly toxic chemicals like lead, sometimes found in paint, contaminating the parts of the blender. Even if you were repair the blender yourself, Blast Blenders would have to strongly recommend you not use the blender due to the harmful chemicals that you and your family could be exposed to.

I apologize, but Blast Blenders will be returning the blender to you in its current state. However, I have included a twenty percent off coupon that you can use on any one of our wide variety of blenders.

Thank you for your business, and the lovely oil painting!

Bob Bobbybob

Customer Service Manager

Blast Blenders Inc.